

Lehigh Valley PAHCOM and Lehigh County Medical Society Presents

Autumn Inspiration



marlenechism

Date: October 27, 2010
Time: 8:00 am - 4:00 pm
Location: Holiday Inn Conference Center
Fee: \$100 Early Bird
\$125 after September 15th

Get more information at
www.stopyourdrama.info

Contact

Suzette Benedick
(610.432.4529 x 227)

Location Address

Holiday Inn
Conference Center
7736 Adrienne Drive
Rt. 100 at I-78
Breinigsville, PA 18031

Time

8:00 am – 4:00 pm

Continental Breakfast
from 7:30-8:00 am

Networking Lunch
From 12:00 to 1:00

The LABOR Principles

5 Communication Skills to Help You Take Charge

At this content rich and lively workshop you will learn how to manage change and navigate through negativity. You will also learn...

- A new model of personal responsibility
- Four red flags that indicate resistance
- How to listen for hidden agendas
- How to turn a negative statement into a positive request
- Why good boundaries create good workplace relationships
- Techniques to soften criticism and give corrective advice
- Communication tools to facilitate change

Marlene Chism was a sold-out speaker at the 2009 PAHCOM National Conference in Arizona. Now you can enjoy her ground breaking methodology along with The LABOR Principles: Five communication skills to help you manage change and navigate through negativity.

You will enjoy her lively style of facilitation and ability to cut through the “drama” to give you the answers you need.

Walk Away with Cutting Edge Communication Tools

Confidently run your office with no complaints, no excuses and no regrets!

PSC Info Group ♦ In Health Records Systems ♦ McKesson Health Care Supplies

Visit the Web at www.stopyourdrama.info for more information
And to See a Video Message from Marlene Chism

Autumn Inspiration
Healthcare Management, “come and be inspired”

Co-sponsored by Lehigh Valley Chapter PAHCOM and
Lehigh County Medical Society

Holiday Inn and Conference Center
7736 Adrienne Drive
Breinigsville, Pennsylvania 18031
October 27, 2010

To register for this event, please complete the following form and
submit along with a check or money order made payable to *“LV Chapter PAHCOM”*

NAME _____ TITLE: _____

PRACTICE NAME: _____

PRACTICE ADDRESS: _____

TELEPHONE NUMBER: _____

EMAIL ADDRESS: _____

AMOUNT ENCLOSED: \$100.00 (Early Bird) or \$125.00 (after September 15th)

PAYMENT METHOD: CHECK or MONEY ORDER (Payable to *LV Chapter PAHCOM*)

Mail the completed form and payment to:

Kelly-Anne Grammes c/o
Northeast Clinical Research Center
2014 City Line Road, Suite 300, Bethlehem, PA 18017